PRINCE EDWARD
FAMILY HEALTH TEAM

Your partner for best health

Connecting Care. Empowering People. Strengthening Community.

Strategic Plan 2026–2031

Building a Healthier Future

— Together —

At Prince Edward Family Health Team, we believe healthcare is strongest when it is connected, compassionate, and rooted in community.

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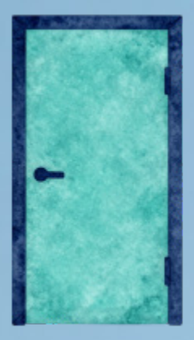
This Strategic Plan reflects our shared vision for the future of primary care in Prince Edward County. It was shaped through thoughtful conversations with staff, physicians, patients, partners, and community members who care deeply about the health and wellbeing of our community.

Over the next five years, we are committed to improving access to care, strengthening partnerships, supporting our teams, embracing innovation, and empowering patients through education and engagement. As our community continues to evolve, we will continue adapting and growing to meet emerging needs while remaining grounded in the values that define who we are.

OUR PRIORITIES

Five areas where we're focusing our energy.



Easier access to programs and services

Better coordination between healthcare providers and community partners

Stronger mental health and preventive care supports

More seamless care for seniors and people with complex needs

A health system that learns, improves, and innovates

We acknowledge that the Prince Edward Family Health Team delivers supports and services on the traditional territory of many nations including the Huron-Wendat, Anishinaabe, and the Haudenosaunee peoples and is directly adjacent to the Kenhté:ke – the Tyendinaga Territory – which is part of the Mohawk Nation. We acknowledge our shared obligation to respect the culture and history and to honour, and sustain these lands, contained within.

CARE THAT'S CONNECTED

Care works best — when it works together.

Easier access to programs and services

Better coordination between healthcare providers and community partners

Stronger mental health and preventive care supports

More seamless care for seniors and people with complex needs

OUR PEOPLE, OUR POWER

Exceptional care starts with exceptional people.

Recruiting and retaining great physicians and healthcare professionals

Supporting staff wellbeing and resilience

Investing in leadership and professional growth

Protecting the positive culture that makes PEFHT unique

SMARTER SYSTEMS, STRONGER SERVICES

Improving how we work so we can better serve our community.

- **Streamlined workflows and reduced administrative burden**
- **Programs that reflect changing community needs**
- **Better use of technology and data**
- **Flexible, efficient use of our physical and digital spaces and resources**

COMMUNITY ROOTS, COMMUNITY IMPACT

Local care that grows with the County.

- Planning for an aging and growing population
- Stronger partnerships with local organizations and healthcare providers
- Increased community outreach and visibility
- Programs shaped by community voices and lived experience

EMPOWER THROUGH EDUCATION

Empowered patients. Stronger health. Better outcomes.

Clear and accessible health information

Support for prevention and healthy living

Improved navigation of healthcare services

Education opportunities in community spaces and online

Encouraging patients to be active partners in their care

Building a Healthier Future Together

Over the next five years, Prince Edward Family Health Team will continue working collaboratively with patients, families, physicians, staff, and community partners to build a healthier, more connected future for Prince Edward County.

Together, we are creating a healthcare system that is compassionate, accessible, innovative, and community-driven.

www.princeedwardfht.com